

**Box Office Ticket Seller (multiple positions)****Company:** One Yellow Rabbit Theatre Association**Festival Focus:** High Performance Rodeo**Location:** Calgary, AB (One Yellow Rabbit Offices at Werklund Centre)**Position Start:** October 2026**Contract Term:** Casual hourly, up to 20 hours per week over 4 weeks**Compensation:** \$22 / hour

About One Yellow Rabbit

One Yellow Rabbit strengthens Calgary's cultural life by creating bold artistic experiences, inspiring curiosity and championing artists. For more than four decades, we've invited audiences to discover the unexpected, supported ambitious new work, and helped make Calgary a more creative and culturally adventurous city. Through the High Performance Rodeo, the High Performance Lab and other artistic initiatives, we continue to create opportunities for discovery, participation and belonging. Your support helps nurture artists, engage communities and shape Calgary's cultural future.

What is the High Performance Rodeo?

The High Performance Rodeo, curated by One Yellow Rabbit, is Calgary's annual invitation into cultural discovery. For three weeks each January, the festival transforms the city into a place where unexpected artistic encounters become part of winter life, inviting audiences to follow their curiosity beyond the familiar and discover performances, ideas and experiences they didn't know they were looking for.

Role Overview

One Yellow Rabbit is seeking **Box Office Ticket Sellers** to join our team for the annual High Performance Rodeo, Calgary's wildest winter festival of live performance. Reporting to the **Patron Services Manager**, Ticket Sellers works out of the Big Secret Theatre Box Office and several other locations in downtown, providing the highest level of customer service and ticketing support to Rodeo patrons throughout the festival.

Key Responsibilities

- Liaising with appropriate Rodeo staff (FOH and Production) to confirm seat counts, holds and complimentary ticket distribution.
- Setting up equipment and operating box office locations both in Werklund Centre and at off-site venues.
- Printing and selling tickets for festival performances.
- Working with volunteers to ensure accurate information is provided to patrons.
- Working with FOH to run any necessary waitlist/rush ticket operations.
- Completing daily reports.
- Other duties as may be assigned from time to time

Work Environment

- Hours will vary depending on Festival needs. Successful candidates will be available for shifts including evenings and weekends, during the period of January 11th - February 7, 2027. Pre-festival paid training will be offered in early January.

Think you have what we need but your credentials don't perfectly line up? That's OK! We know that some job seekers miss opportunities if they think their qualifications don't fit. If you believe your skills and experience can make a difference here, we encourage you to apply!

Qualifications & Skills

- **Experience:** Experience in live events, box office operations and/or retail environments. Experience with the **Tessitura** platform is highly valued.

Our Commitment to Equity, Diversity, and Inclusion

One Yellow Rabbit believes that a diverse, inclusive, and equitable workplace is one where all employees, artists, and volunteers feel valued and respected. We are committed to a non-discriminatory approach and provide equal opportunity for employment and advancement. We strongly encourage applications from individuals of all genders, backgrounds, sexual orientations, cultures, and abilities who reflect the vibrant diversity of the community we serve.

How to Apply

Please submit your resume, a brief cover letter to **the HPR Patron Services Manager** at **foh@oyr.org**.

- **Email Subject Line:** Please use "**Application: Box Office Ticket Seller – [Your Name]**" as the subject of your email.
- **Application Deadline:** Monday, September 28, 2026
- **More Information:** Full job details can be found at oyr.org/about/employment